

Traverse City Health Clinic Delivers Outstanding Patient Care with Scriptel Signature Capture Hardware



The Situation

Traverse City Health Clinic, Clinical Data Manager, Kimberly Webster, BSN/RN, provides day-to-day IT support in the integration of applications that tie into the clinic's technology stack. The staff at the clinic needed a way to eliminate printing forms but still needed a way to capture signatures for patient review care plans. Kimberly looked into which signature capture products were compatible with their EHR suite, eClinicalWorks. "I had attended ECW's National User Conference, so I knew of three vendors in the eSignature space. I contacted each with a list of questions and requested a demo unit, so I could get a better feel and to test the device in our environment," said Kimberly.

Scriptel's team responded within 15 minutes of Kimberly's inquiry and answered all of her questions and concerns about features, cost, and capabilities. As she put it, "from my initial inquiry to implementation, Scriptel sales and support teams were exceptional. Within three hours of my initial conversation with Customer Relations and ISV Manager, Randa Gallagher, a demo device was on its way and I had a tracking number in my inbox!"

The Opportunity and The Decision

Scriptel's pads feature an extremely durable design and modern interface. "Implementation and Installation was painless. Scriptel's plug and play USB solution lets us move the signature pad from computer to computer with no issues," said Webster.

Kimberly and her team made their recommendation to the clinic's board of directors and Traverse City Health Clinic decided on Scriptel's Compact LCD, model ST1551.

The Client

Located in northern Michigan, Traverse City Health Clinic is more than a family practice. The clinic is an independent 501(c)(3) non-profit, federally qualified community health center whose mission for over 40 years has been to provide high quality, team-driven primary care, behavioral health, and support services. With over 13,000 patient visits a year, the clinic is committed to ensuring health care is accessible for everyone in their community.



Product Selected: Scriptel's Compact LCD, model ST1551

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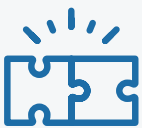
— Kimberly Webster, RN/BSN, Clinical Data Manager

The Results



Greater Efficiency

Traverse City clinicians can now deliver exceptional patient care and are able to collect care plan review signatures in a timely manner.



Seamless Integration

Scriptel's signature pads eliminate the print-sign-scan process with signed forms now immediately available on the patient record in eClinicalWorks.

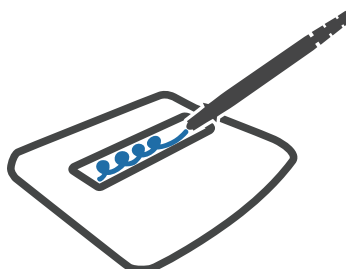


Cost Savings

Without compromising performance, Scriptel's solution fits right into Traverse City clinics' existing technology stack and even costs significantly less than the competition.



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