

Nationwide Children's Hospital reduces cost with Scriptel eSignature pads



The Client

Named to the Top 10 Honor Roll on *U.S. News & World Report's* 2018-19 list of "Best Children's Hospitals," Nationwide Children's Hospital is one of America's largest not-for-profit freestanding pediatric health care systems providing wellness, preventive, diagnostic, treatment and rehabilitative care for infants, children and adolescents, as well as adult patients with congenital disease. Nationwide Children's has a staff of more than 13,000 providing state-of-the-art pediatric care during more than 1.4 million patient visits annually.



The Situation

In 2009, Nationwide Children's joined hospitals across the country and deployed Epic software, but decided not to implement eSignature devices from the start. Several years later, Christine Reams, Project Lead and Epic Analyst at Nationwide Children's and her team began evaluating what, at the time, was the only vendor of Epic compatible eSignature pads. However, there were significant complications during the implementation process and frustrations began to grow.

The Opportunity

Christine came across an article about Scriptel's product offerings. "At the time we didn't know there were other vendors out there who could offer us an eSignature device," said Christine. She wanted to learn more.

The Decision

After connecting with Scriptel and receiving sample devices, Christine and her team went to work and began testing. They soon discovered just how easy Scriptel's pads worked within Nationwide Children's Citrix-based system because Scriptel was an Epic target platform and used native USB end-to-end technology and was able to support all the features available from the Epic eSignature API, Nationwide Children's Hospital decided to switch their implementation to Scriptel.



Scriptel Compact LCD ST1550 chosen by
Nationwide Children's Hospital, Columbus, OH.

"Up until 2016, we didn't know there were other vendors out there who could offer us an Epic compatible eSignature device."

—Christine Reams, Project Lead and
Epic Analyst at Nationwide Children's
Hospital

The Factors that Mattered



Cost Savings

Scriptel's signature pads are priced over \$100 lower per pad, reducing Nationwide Children's cost up to 30% vs. equivalent competitor pads.



Support

Scriptel's experienced support team was there to help Nationwide Children's from the initial proof-of-concept (POC) call, through deployment and post implementation.

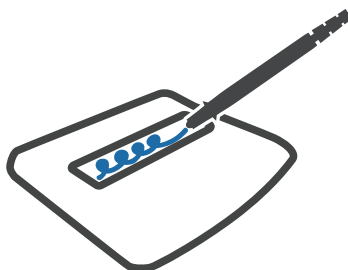


Technical Superiority

Scriptel's future-proof native USB end-to-end approach and comprehensive integration with Epic reduced admin and end-user support time to really seal the deal.



Documentation from Pen to Pixel



Our Corporate Website:
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