

# Cincinnati Children's Hospital Makes the Change to Scriptel's Lower Cost eSignature Solution



## The Situation

In late 2000, Cincinnati Children's joined hospitals across the country and deployed Epic software. As part of Cincinnati Children's Epic technical team, Jeremy Amend, Epic Team Project Manager, provides day-to-day Epic support in setting up workstations, records, as well as the supporting applications which tie into the hospital's Epic software. After implementing Epic, the hospital began to experience some issues within the hosting environment. Jeremy and his team reached out to Epic for some guidance. "At the time I wasn't aware of another vendor who manufactured eSignature devices that were compatible with Epic," said Jeremy. He wanted to learn more.

## The Opportunity

After contacting Scriptel, Jeremy and his team tested five of devices within the hospitals environment. "We wanted to make sure Scriptel's pads were going to work the way our current solutions worked in our environment," said Jeremy.

## The Decision

His team soon discovered just how easy Scriptel's pads worked alongside their existing solution and within the hospitals Citrix-based system. Additionally, Scriptel's pads supported all the available features related to Epic's eSignature API. Cincinnati Children's decided to purchase Scriptel's high-quality devices.

## The Client

Cincinnati Children's, a nonprofit academic medical center established in 1883, is one of the oldest and most distinguished pediatric hospitals in the United States. They offer comprehensive clinical services, from treatments for rare and complex conditions to well-childcare. In the 2018-19 U.S. News & World Report survey of best children's hospitals, Cincinnati Children's ranks No. 2 among all Honor Roll hospitals. With more than 600 registered beds, Cincinnati Children's had more than 1.3 million patient encounters and served patients from all 50 states and 58 countries, including 589 international patients, in fiscal 2017.



ScriptTouch Slimline LCD ST1570 ProScript with 6ft cords

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— Jeremy Amend, Epic Team Project Manager

## The Results



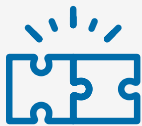
### Cost Savings

Scriptel’s lower cost solution works right alongside Cincinnati Children’s existing signature pads.



### Greater Efficiency

Cincinnati Children’s broke free from the 80’s serial COM technology and took advantage of Scriptel’s advanced native US plug and play offering. Doctors, nurses and hospital staff can roam between workstations without rebooting Epic in order for their signature pad to work.

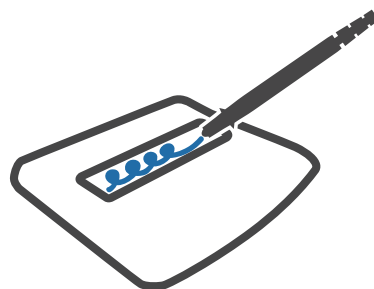


### Citrix Ready

Scriptel’s signature pads work effectively within the hospital’s Citrix double-hop setup.



Enabling a paperless future



Our Corporate Website:  
[scriptel.com](http://scriptel.com)

Our eCommerce Website:  
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