

Support Plans for Large Customers

Epic 2018 and Large Customer Licensing

Plan Comparison

	Standard	Premium	Enterprise	Notes
Epic 2018 Plugin**			✓	**For users of Epic Hyperspace only
RMA's	✓	✓	✓	
RapidCare	*	*	*	*RapidCare only available in the Continental US
Tier 2 Support Team	✓	✓	✓	
System Upgrades		✓	✓	
3 rd Party Hardware		✓	✓	
Named Support Engineer			✓	
Unlimited Support			✓	
Free Software Tools			✓	
Hourly Support Rate	Yes	Yes	Never	

Free Software Tools included in Enterprise Plan

Standard Service:

- ScripTouch Sign and Save, ScripTouch Toolbox, ScripTouch Assist
- OmniScript, ProScript, EasyScript APIs and SDKs
- Epic 2012-2017 Plugins

Enterprise Service:

- ScripTouch Remote
- Epic 2018 Plugin
- 3rd Party Pad Connectors
- mSign Desktop

Never Free:

- **mSign Server licenses**
- **3rd Party software supported by Scriptel**
- **Never Included**



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TELL US YOUR NEEDS:

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