



Documentation from Pen to Pixel



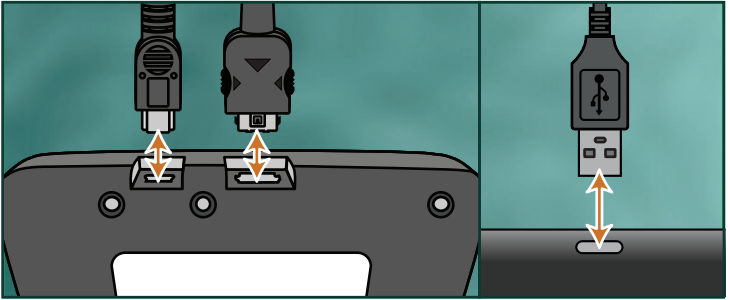
## Compact LCD (ST1550/ST1551) Signature Pad Quick Start Guide

Thank you for buying a Scriptel ScripTouch Compact LCD USB! We have a few words to get you started with using your purchase and to make you aware of the support we provide.

### Check Inside the Box for...

- One ScripTouch Desktop LCD ST1550/ST1551 unit.
- One unattached USB cord.
- One unattached pen.
- One Quick Start Guide (This piece of paper).

## *“How Do I Connect It?”*



**Flip the pad over and plug the pen and USB cable into the pad. Then plug the USB cable into your computer.**

ScripTouch devices are often supported directly by software applications to enable electronic signature capture, meaning that driver support may already be available in your system and additional installation is not needed to start using your new signature pad.

**In Most Cases, You're Done!**

It's that simple!

For information about Scriptel software, please see inside...

# “How Can I Tell if It’s Working?”



## LCD Pads

When the pad is plugged into a USB port, the LCD displays the home screen.

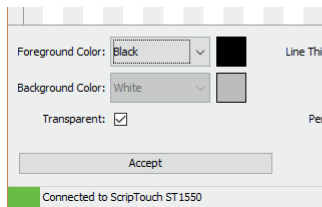


## Non-LCD Pads

These pads have no outward indicator that they are powered on.

## Testing Signature Capture

1. Open a browser and go to this address:  
[https://wiki.scriptel.com/w/ScripTouch\\_Sign\\_and\\_Save](https://wiki.scriptel.com/w/ScripTouch_Sign_and_Save)
2. Follow the Sign and Save installation instructions for your operating system (Windows or Mac).
3. Run Sign and Save.
4. When the software connects to the signature pad, which might take as long as one minute the first time you connect the pad to your PC, a bright green square will be displayed confirming the connection.



# Free PDF Signing! (and more...)



You may well have an application that already uses signature pads, but did you know that, in addition, this same signature pad can be used to sign PDFs? Also, with a full digital signature, any changes to that PDF after the signature will be detected?

***As a result of purchasing a Scriptel computer signature pad, you can do this for free as often as you want.***

1. Download and install the free *Adobe Reader* from Adobe:  
<https://get.adobe.com/reader/>.
2. Download and install our free *ScripTouch Sign and Save* plugin from the Scriptel website:  
<https://scriptel.com/support/plugins/adobe/>.
3. Follow the installation and usage instructions to get fully secure PDF signing with your signature pad.

Furthermore, using Sign and Save, you can also sign Microsoft Word and Excel files, Google Docs and Sheets, OpenOffice Writer and Calc documents all for free!

See more,  
Sign smarter

Scriptel<sup>®</sup>  
CORPORATION

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3. Surgical operations and special diagnostic or therapeutic procedures all involve SERIOUS INJURY, RISKS OF COMPLICATIONS, OR DEATH, from both known and unknown causes. Therefore, except in cases of emergency or exceptional circumstances, these operations and procedures will not be performed unless I have had an opportunity to discuss them with my physician. I have the right to consent to or refuse a proposed operation or special procedure.

4. I consent to the performance of operations or other procedures in addition to or different from those now contemplated whether or not arising from presently unforeseen conditions, including the implantation of medical devices which the above named physician(s) or his/her associate(s) or assistant(s) may consider necessary in the course of the operation.

Jane Smith  
SIGNATURE

BRINGING  
Signature  
Capture  
INTO  
FULL VIEW

Scriptel

Upgrade to the  
Scriptel ScripTouch

Review LCD!

- Color 1080p LCD
- 10" signing area
- Plug-and-play
- USB power
- Battery-less pen
- 3-year warranty

<https://scriptel.com/review-lcd-signature-pad/>

# Troubleshooting

## EasyScript Signature Pads

1. Open a browser and go to:  
<https://wiki.scriptel.com/w/EasyScript>.
2. Read and follow the instructions in the “troubleshooting” section.

## ProScript Signature Pads

For help with your ProScript interface, please contact our technical support:

- PHONE: (877) 848-6824
- EMAIL: [support@my.scriptel.com](mailto:support@my.scriptel.com)
- TWEET: [@ScriptelSupport](https://twitter.com/ScriptelSupport)

## Either Interface over Citrix, RDP, or VMWare

Contact our technical support team at the locations listed above.

## How to Clean a Signature Pad

[https://wiki.scriptel.com/w/Cleaning\\_a\\_Scriptel\\_Signature\\_Pad](https://wiki.scriptel.com/w/Cleaning_a_Scriptel_Signature_Pad)

# Warranty

Scriptel Corporation offers a 3-year limited warranty from date of purchase on our signature pads (2-year limited warranty on ST1475/ST1476 units).

If you see a cosmetic defect (one that affects the appearance, but not the function), please contact your point of purchase within 30 days of purchase and return it unused for replacement.

For the legal language, including what is covered by our warranty and various disclaimers and limitations, please review our full warranty policy at <https://scriptel.com/warranty>. The warranty terms on the Scriptel website on the date of your purchase apply. Please feel free send an email to [warranty@scriptel.com](mailto:warranty@scriptel.com) at any time to get a copy of the warranty that was in effect when you bought your unit.

If you need to make a warranty claim, you should first contact your point of purchase, or send an email to: [support@my.scriptel.com](mailto:support@my.scriptel.com), including: your serial number, your contact information, and a brief description of the problem.

If you are located in the continental US, your unit may qualify for our industry-leading, overnight advanced unit replacement program (<https://scriptel.com/rapidcare/>).

Contact your point of purchase to see if you qualify.

# About Scriptel



**35 years  
industry  
expertise**



**3 million+  
solutions deployed  
worldwide**



**100% U.S.  
manufacturing,  
service and support**

Based in Columbus, Ohio, Scriptel has been the leader in capacitive pen digitizing since 1982. We're the only maker of electronic signature pads that uses capacitive sensing technology; the same technology used in smartphones. Our ScripTouch electronic signature pads and custom OEM components for the retail point-of-sale and digital workflow markets deliver high reliability with unrivaled support.



Our Website:

<https://scriptel.com>

For More Information:

[info@scriptel.com](mailto:info@scriptel.com)

**(877) 848-6824**

eCommerce:

<https://scriptel.com/shop>

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